WARRANTY POLICY

The following matrix has been generated to aid in identifying discrepancies that affect a drives warranty determination.

DISCREPANCY DESCRIPTION	TYPE	RESULT
Non Kioxia drive	NON-OEM	reject
Physical damage to drive cover or PCB (dents / bent cover / connector damage)	CID	reject
Removal of any labels	CID	reject
Broken or bent pins	CID	reject
Corrosion on drive / PCB board - liquid spills	CID	reject
Removal of any screws on SSD	CID	reject
Any indication drive was opened	CID	reject

*** CID = Customer Induced Damage

*** Rejected drives should be discussed with the customer and either returned to the customer or scrapped per customers request.